



To apply for a posted position, please forward resumé to: [applicant@hospiceswmi.org](mailto:applicant@hospiceswmi.org)

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Hospice Care of Southwest Michigan is seeking a full-time **Triage Registered Nurse** to join our Home Care program. This position works Monday-Friday, 8:00am-5:00pm, at our downtown Kalamazoo office. The Triage RN is responsible for taking calls from clients and caregivers and streamlining the delivery of care by triaging immediate needs and initiating interventions based on physician orders and sound nursing practice. Additional duties of this position include the following:

- Responds to triage calls, evaluating client over the phone by asking appropriate questions to obtain the information needed to make an accurate assessment.
- Monitors activities of nurses throughout the shift, assigning urgent and scheduled visits as needed.
- Determines urgency of client situation and re-adjusts nurse schedule based on client need.
- Provides appropriate medical advice to treat symptoms and offers nursing visits when needed.
- Provides clear patient information and education to give the caller a treatment plan based on their situation.
- Documents calls and processes workflow for the electronic medical record.

Requirements for this position include:

- Maintains license as a Registered Nurse from the State of Michigan.
- Maintains current BLS certification.
- A minimum of one year medical, surgical, or critical care nursing experience.
- Experience with issues concerning the terminally ill, death/dying, and pain symptom management.
- BSN preferred.
- Current hospice experience preferred.
- IV skills preferred.
- Maintains a valid Michigan driver's license and has the availability of a reliable, licensed and insured vehicle for use on the job.

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